

## CloudSigma Terms & Conditions

Unless otherwise stated herein, all capitalized terms in these Terms and Conditions shall have the meaning ascribed to them below or where not defined, as defined in the other documents agreed upon by the parties.

- **Burst Rate:** Services provided without a Subscription or Fixed Monthly Rate. Burst Rate based Services are based on five minute billing increments. DRFortress charges dynamic rates based on load demand for Credits which are updated every five minutes and are available via the CloudSigma Website and the CloudSigma WebApp. The number of Credits exchanged for Services on a pay-as-you-go basis is fixed at the time of the exchange for the period of the next five minute billing cycle
- **CloudSigma WebApp:** the interface accessible by logging into <https://hnl.cloudsigma.com/ui/>
- **CloudSigma Website:** the website located at <https://www.cloudsigma.com/>
- **Credits:** Units based on a monetary denomination (i.e., USD) that are purchased through the CloudSigma WebApp and are used by the system in payment for Services
- **Subscription:** Unless otherwise agreed to by the parties, a prepaid number of hours with associated volume discounts. Subscriptions may be obtained through the CloudSigma WebApp

Where Client opts to utilize Burst-based Services, such Services may be cancelled or paused as allowed by the CloudSigma WebApp.

Additional Burst Rate and Subscription-based Services may be obtained from the Cloud Sigma WebApp Management Console at the prices reflected by the calculator found at the CloudSigma Website. Additional network-related services will be subject to those rates found in the CloudSigma WebApp, specifically <https://hnl.cloudsigma.com/ui/#/network> (purchase button) and may include fees for Incoming and Outgoing Data Transfers.

The Services identified above are provided in conjunction with CloudSigma and are also subject to, and as modified from time to time, the CloudSigma Acceptable Use Policy at <https://www.cloudsigma.com/legal/acceptable-use-policy/>, CloudSigma Terms of Service at <https://www.cloudsigma.com/legal/terms-of-service/>, and the CloudSigma Terms of Use at <https://www.cloudsigma.com/legal/terms-of-use/> as applicable.

<https://stellar.tech/docs/policy-and-procedure/service-level-agreement>.